

## RNA Research and Pilot Manufacturing Facility – Complaints Register

**Last updated: 20 December 2024**

This complaint register has been prepared on behalf of the Health Infrastructure for the **RNA Research and Pilot Manufacturing Facility**. This document is updated and published monthly to meet access to information requirements under the relevant project planning approval/s.

The below construction complaints have been recorded for the project.

### Getting in touch

- Call **9978 5956**
- Email [HI-RNA@health.nsw.gov.au](mailto:HI-RNA@health.nsw.gov.au)
- Visit [www.hinfra.health.nsw.gov.au/projects/project-search/rna-research-and-pilot-manufacturing-facility](http://www.hinfra.health.nsw.gov.au/projects/project-search/rna-research-and-pilot-manufacturing-facility)

Date of complaint	Date of response	Method of complaint	Nature of complaint	Project response	Complaint status	Is this complaint an emergency?
27/11/24. (Project advised 3/12/24)	17/12/2024	Letter	Notification of out of hours works carried out on site during the month of November.	Acknowledgment of infringements, Out of Hours requirements reiterated and enforced. Department of Planning, Infrastructure and Housing advised of breach of conditions, as per planning requirements.	Closed	No